



# VIVAX METROTECH



Head Office

Ph: 02 9972 9244  
[sales@vxmtaus.com](mailto:sales@vxmtaus.com)

Service Centre  
Unit 6 750 Pittwater Rd  
Brookvale NSW 2100  
02 9905 5613  
[service@vxmtaus.com](mailto:service@vxmtaus.com)

## Service Centre Request

### **Billing Address**

Company Name: \_\_\_\_\_  
Street or P.O. Box: \_\_\_\_\_  
City: \_\_\_\_\_  
Contact Name: \_\_\_\_\_ Email: \_\_\_\_\_  
Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

### **Shipping Address (if same as billing, write "SAME")**

Company Name: \_\_\_\_\_  
Street or P.O. Box: \_\_\_\_\_  
City: \_\_\_\_\_  
Contact Name: \_\_\_\_\_ Email: \_\_\_\_\_  
Phone: \_\_\_\_\_ Fax: \_\_\_\_\_  
Carrier: \_\_\_\_\_ Phone number: \_\_\_\_\_ Account number: \_\_\_\_\_

### **SHOULD YOUR UNIT BE UNDER WARRANTY, PROOF OF PURCHASE MUST BE PROVIDED:**

Date of purchase: \_\_\_\_\_ Purchased from: \_\_\_\_\_ Invoice no: \_\_\_\_\_

**IF REPAIR COST EXCEEDS \$400, WILL YOU REQUIRE AN ESTIMATE. [ ] YES [ ] NO**

**NO ESTIMATES WILL BE PROVIDED FOR REPAIR COSTS LESS THAN \$400 PER UNIT UNLESS  
ESTIMATE FEE IS PAID IN ADVANCE**

**ESTIMATE FEE IS \$150. THIS FEE COMES OFF THE TOTAL PRICE IF YOU PROCEED WITH THE REPAIR**

Your Purchase Order Number: \_\_\_\_\_

Direct Deposit: Service only – Multi Use Pty Ltd Westpac BSB 032 094 Acct 64 0186

Credit Card:  VISA  MASTERCARD (1.75% SURCHARGE)  AMEX (1.95% SURCHARGE)

Card Number: \_\_\_\_\_ CCV no: \_\_\_\_\_ Exp date: \_\_\_\_\_

MODEL \_\_\_\_\_ TRANSMITTER SERIAL# \_\_\_\_\_ RECEIVER SERIAL# \_\_\_\_\_

REEL SERIAL# \_\_\_\_\_ CAMERA SERIAL# \_\_\_\_\_ CONTROL MODULE SERIAL# \_\_\_\_\_

Locator Calibration Certificate Required [ ] Yes [ ] No

List Problems/Comments concerning the Unit

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**\*Place this sheet inside the case or box with the unit\***

**NOTE: THERE WILL BE A \$150.00 CHARGE FOR ANY UNIT BEING RETURNED UNREPAIRED (ALL PRICES EX GST)**